

The University of California Undergraduate Experiences Survey (UCUES)

- Background of UCUES
- Method and Sample
- Selected Findings
 - Student Activities
 - Student Academic and Support Services
 - Student Engagement
 - Overall Academic, Social, and UC Experience
- Comparison with Other UC Campuses

UCUES, 2003

- Part of the Student Experience in the Research University in the 21st Century (SERU21) Project
- UCUES is part of an overall assessment of the undergraduate experience being conducted by the Center for the Studies of Higher Education at Berkeley, UCOP, and Campus Student Affairs Offices

Method and Sample

- Random Selection of 2,000 Students from each UC Campus
- Contacted by Email with at Least Three Reminder notices
- Telephone Calls to a Sample of Non-Respondents
- Overall Response Rate of 42%, UCSD-34%
- Email “Bounce back” problem
 - Mailbox Full
 - Incorrect Addresses



Responses

Responded to Web Survey	<i>No</i>		<i>Yes</i>		<i>Total Students</i>	
	N	%	N	%	N	%
<i>Responded to Web Survey</i>						
UC Berkeley	955	47.8%	1,045	52.3%	2,000	100.0%
UC Davis	919	46.0%	1,081	54.1%	2,000	100.0%
UC Los Angeles	1,265	63.3%	735	36.8%	2,000	100.0%
UC Riverside	1,368	68.4%	631	31.6%	1,999	100.0%
UC San Diego	1,314	65.7%	686	34.3%	2,000	100.0%
UC Santa Cruz	1,300	65.0%	699	35.0%	1,999	100.0%
UC Santa Barbara	1,223	61.2%	777	38.9%	2,000	100.0%
UC Irvine	996	49.8%	1,004	50.2%	2,000	100.0%
Total	9,340	58.4%	6,658	41.6%	15,998	100.0%



Student Level

Student Level	UCSD		UC Norm		Total Students	
	N	%	N	%	N	%
<i>Student Level</i>						
Freshman	144	21.0%	1,183	19.8%	1,327	19.9%
Sophomore	126	18.4%	1,225	20.5%	1,351	20.3%
Junior	175	25.5%	1,619	27.1%	1,794	26.9%
Senior	241	35.1%	1,945	32.6%	2,186	32.8%
Total	686	100.0%	5,972	100.0%	6,658	100.0%

Year in School	New Students*		Continuing Students		Total Students	
	N	%	N	%	N	%
<i>Year in School</i>						
UC San Diego	217	31.7%	467	68.3%	684	100.0%
UC Norm	2,006	33.6%	3,963	66.4%	5,969	100.0%
Total	2,223	33.4%	4,430	66.6%	6,653	100.0%

* Note: "New Students" include first-year freshmen and transfers

Student Activities

- Academic Engagement
- Participation in Campus Clubs
- Recreation
- Student Activities
- Internships
- Leadership Skills



Sports & Clubs

Hours a Week Spent...	UCSD		UC Norm		Total Students	
	N	%	N	%	N	%
<i>Sports and Physical Exercise</i>						
One hour or less	247	36.2%	2,057	34.8%	2,304	35.0%
1 - 5	309	45.2%	2,678	45.3%	2,987	45.3%
6 - 10	77	11.3%	785	13.3%	862	13.1%
11 - 15	24	3.5%	205	3.5%	229	3.5%
16 - 20	11	1.6%	95	1.6%	106	1.6%
21 hours or more	15	2.2%	88	1.5%	103	1.6%
Total	683	100.0%	5,908	100.0%	6,591	100.0%
<i>Student Clubs/ Groups</i>						
One hour or less	380	55.8%	2,977	61.6%	3,357	60.9%
1 - 5	196	28.8%	1,240	25.7%	1,436	26.0%
6 - 10	59	8.7%	355	7.3%	414	7.5%
11 - 15	23	3.4%	138	2.9%	161	2.9%
16 - 20	14	2.1%	60	1.2%	74	1.3%
21 hours or more	9	1.3%	62	1.3%	71	1.3%
Total	681	100.0%	4,832	100.0%	5,513	100.0%



Internships

Hours a Week Spent...	UCSD		UC Norm		Total Students	
	N	%	N	%	N	%
<i>Internship</i>						
One hour or less	594	90.1%	4,844	85.7%	5,438	86.2%
1 - 5	12	1.8%	303	5.4%	315	5.0%
6 - 10	25	3.8%	259	4.6%	284	4.5%
11 - 15	11	1.7%	128	2.3%	139	2.2%
16 - 20	8	1.2%	71	1.3%	79	1.3%
21 hours or more	9	1.4%	46	0.8%	55	0.9%
Total	659	100.0%	5,651	100.0%	6,310	100.0%



Leadership

Developing Skills	UCSD		New Students				UCSD		Continuing Students			
	N	%	UC Norm		Total		N	%	UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Leadership Skills</i>												
Skill or goal is not important to me	20	9.3%	176	8.9%	196	8.9%	34	7.3%	253	6.4%	287	6.5%
Skill important - made little/no progress	81	37.5%	840	42.3%	921	41.9%	151	32.4%	1,154	29.4%	1,305	29.7%
Skill important - made some progress	77	35.6%	687	34.6%	764	34.7%	174	37.3%	1,540	39.2%	1,714	39.0%
Skill important - made great deal of progress	38	17.6%	281	14.2%	319	14.5%	107	23.0%	982	25.0%	1,089	24.8%
Total	216	100.0%	1,984	100.0%	2,200	100.0%	466	100.0%	3,929	100.0%	4,395	100.0%

Perceptions of Campus Life

- Sense of Belonging
- Decision to Re-Enroll at UCSD
- Openness of Campus Political Expression
- Respect and Tolerance
- Small Magnitude of Difference between UCSD and UC Norm
- Some Minor Differences with Respect to Decision to Re-Enroll at your Campus



Campus Climate

Agreement With Statement	UCSD		New Students UC Norm		Total		Continuing Students UCSD		UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Can Express Political / Personal Views On Campus</i>												
Disagree	24	11.1%	303	15.2%	327	14.7%	72	15.5%	664	16.9%	736	16.8%
Agree	193	88.9%	1,697	84.9%	1,890	85.3%	393	84.5%	3,264	83.1%	3,657	83.2%
Total	217	100.0%	2,000	100.0%	2,217	100.0%	465	100.0%	3,928	100.0%	4,393	100.0%
<i>Students Are Respected Regardless of Religious Beliefs</i>												
Disagree	24	11.2%	240	12.0%	264	11.9%	80	17.4%	829	21.2%	909	20.8%
Agree	190	88.8%	1,756	88.0%	1,946	88.1%	381	82.6%	3,084	78.8%	3,465	79.2%
Total	214	100.0%	1,996	100.0%	2,210	100.0%	461	100.0%	3,913	100.0%	4,374	100.0%
<i>Students Are Respected Regardless of Sexual Orientation</i>												
Disagree	29	13.4%	260	13.1%	289	13.1%	98	21.2%	751	19.2%	849	19.4%
Agree	188	86.6%	1,732	86.9%	1,920	86.9%	364	78.8%	3,164	80.8%	3,528	80.6%
Total	217	100.0%	1,992	100.0%	2,209	100.0%	462	100.0%	3,915	100.0%	4,377	100.0%
<i>Feel That I Belong At This Campus</i>												
Disagree	38	17.7%	322	16.2%	360	16.3%	100	21.6%	683	17.5%	783	17.9%
Agree	177	82.3%	1,671	83.8%	1,848	83.7%	362	78.4%	3,221	82.5%	3,583	82.1%
Total	215	100.0%	1,993	100.0%	2,208	100.0%	462	100.0%	3,904	100.0%	4,366	100.0%
<i>With Current Knowledge, Would Still Choose to Enroll Here</i>												
Disagree	40	18.4%	256	12.8%	296	13.4%	101	21.8%	651	16.6%	752	17.2%
Agree	177	81.6%	1,739	87.2%	1,916	86.6%	362	78.2%	3,267	83.4%	3,629	82.8%
Total	217	100.0%	1,995	100.0%	2,212	100.0%	463	100.0%	3,918	100.0%	4,381	100.0%

Academic and Co-Curricular

- Recognition, Use, and Satisfaction with Support Services
- UCSD Compares Favorably with UC Norm Group
 - Recreation Programs and Facilities
 - Cashiers Office
 - Transportation Services
 - Residential Life
 - New Student Orientation



Campus Services

Services	UCSD		New Students UC Norm		Total		UCSD		Continuing Students UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Campus Financial Aid Office</i>												
Never Heard of This Service	3	1.4%	34	1.7%	37	1.7%	7	1.5%	45	1.2%	52	1.2%
Have No Need for This Service	60	27.6%	524	26.3%	584	26.5%	158	34.2%	1,118	28.6%	1,276	29.2%
May Have a Need, Did Not Use	42	19.4%	318	16.0%	360	16.3%	44	9.5%	449	11.5%	493	11.3%
Used Service and Was Satisfied	98	45.2%	929	46.7%	1,027	46.6%	222	48.1%	1,791	45.9%	2,013	46.1%
Used Service and Was Dissatisfied	14	6.5%	184	9.3%	198	9.0%	31	6.7%	500	12.8%	531	12.2%
Total	217	100.0%	1,989	100.0%	2,206	100.0%	462	100.0%	3,903	100.0%	4,365	100.0%
<i>Campus Recreational Facilities</i>												
Never Heard of This Service	10	4.7%	128	6.5%	138	6.3%	8	1.7%	130	3.4%	138	3.2%
Have No Need for This Service	24	11.2%	262	13.3%	286	13.1%	36	7.8%	454	11.7%	490	11.3%
May Have a Need, Did Not Use	32	14.9%	316	16.0%	348	15.9%	61	13.3%	530	13.7%	591	13.6%
Used Service and Was Satisfied	149	69.3%	1,205	61.1%	1,354	61.9%	349	76.0%	2,532	65.4%	2,881	66.5%
Used Service and Was Dissatisfied	0	0.0%	61	3.1%	61	2.8%	5	1.1%	227	5.9%	232	5.4%
Total	215	100.0%	1,972	100.0%	2,187	100.0%	459	100.0%	3,873	100.0%	4,332	100.0%
<i>Campus Recreational Programs</i>												
Never Heard of This Service	11	5.1%	188	9.5%	199	9.1%	16	3.5%	229	5.9%	245	5.6%
Have No Need for This Service	42	19.4%	475	24.0%	517	23.6%	80	17.4%	946	24.3%	1,026	23.6%
May Have a Need, Did Not Use	53	24.5%	526	26.6%	579	26.4%	103	22.3%	978	25.1%	1,081	24.8%
Used Service and Was Satisfied	106	49.1%	760	38.4%	866	39.5%	250	54.2%	1,638	42.1%	1,888	43.4%
Used Service and Was Dissatisfied	4	1.9%	30	1.5%	34	1.5%	12	2.6%	100	2.6%	112	2.6%
Total	216	100.0%	1,979	100.0%	2,195	100.0%	461	100.0%	3,891	100.0%	4,352	100.0%



Campus Services

Services	UCSD		New Students UC Norm		Total		UCSD		Continuing Students UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Cashier's Office</i>												
Never Heard of This Service	8	3.7%	207	10.4%	215	9.8%	6	1.3%	252	6.5%	258	5.9%
Have No Need for This Service	36	16.6%	418	21.1%	454	20.6%	45	9.8%	717	18.4%	762	17.5%
May Have a Need, Did Not Use	22	10.1%	229	11.5%	251	11.4%	29	6.3%	430	11.0%	459	10.5%
Used Service and Was Satisfied	141	65.0%	1,045	52.7%	1,186	53.9%	347	75.3%	2,303	59.1%	2,650	60.8%
Used Service and Was Dissatisfied	10	4.6%	84	4.2%	94	4.3%	34	7.4%	196	5.0%	230	5.3%
Total	217	100.0%	1,983	100.0%	2,200	100.0%	461	100.0%	3,898	100.0%	4,359	100.0%
<i>Career Center</i>												
Never Heard of This Service	1	0.5%	110	5.5%	111	5.0%	4	0.9%	80	2.1%	84	1.9%
Have No Need for This Service	37	17.1%	530	26.7%	567	25.7%	42	9.1%	601	15.5%	643	14.8%
May Have a Need, Did Not Use	86	39.6%	800	40.3%	886	40.2%	112	24.3%	1,275	32.8%	1,387	31.9%
Used Service and Was Satisfied	79	36.4%	465	23.4%	544	24.7%	232	50.4%	1,589	40.9%	1,821	41.9%
Used Service and Was Dissatisfied	14	6.5%	81	4.1%	95	4.3%	70	15.2%	337	8.7%	407	9.4%
Total	217	100.0%	1,986	100.0%	2,203	100.0%	460	100.0%	3,882	100.0%	4,342	100.0%
<i>Child Care Services</i>												
Never Heard of This Service	46	21.2%	356	17.9%	402	18.3%	71	15.5%	595	15.3%	666	15.3%
Have No Need for This Service	162	74.7%	1,460	73.6%	1,622	73.7%	355	77.5%	3,025	77.8%	3,380	77.8%
May Have a Need, Did Not Use	8	3.7%	117	5.9%	125	5.7%	26	5.7%	177	4.6%	203	4.7%
Used Service and Was Satisfied	1	0.5%	48	2.4%	49	2.2%	6	1.3%	74	1.9%	80	1.8%
Used Service and Was Dissatisfied	0	0.0%	3	0.2%	3	0.1%	0	0.0%	15	0.4%	15	0.3%
Total	217	100.0%	1,984	100.0%	2,201	100.0%	458	100.0%	3,886	100.0%	4,344	100.0%



Campus Services

Services	UCSD		New Students UC Norm		Total		UCSD		Continuing Students UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Education Abroad Program</i>												
Never Heard of This Service	21	9.8%	98	4.9%	119	5.4%	11	2.4%	154	3.9%	165	3.8%
Have No Need for This Service	106	49.3%	1,070	53.9%	1,176	53.5%	232	50.3%	2,011	51.5%	2,243	51.4%
May Have a Need, Did Not Use	67	31.2%	629	31.7%	696	31.7%	107	23.2%	1,025	26.2%	1,132	25.9%
Used Service and Was Satisfied	20	9.3%	168	8.5%	188	8.5%	99	21.5%	585	15.0%	684	15.7%
Used Service and Was Dissatisfied	1	0.5%	19	1.0%	20	0.9%	12	2.6%	131	3.4%	143	3.3%
Total	215	100.0%	1,984	100.0%	2,199	100.0%	461	100.0%	3,906	100.0%	4,367	100.0%
<i>First-Generation / Low-Income Student Services</i>												
Never Heard of This Service	97	45.1%	499	25.1%	596	27.1%	153	33.1%	1,053	27.0%	1,206	27.7%
Have No Need for This Service	84	39.1%	1,012	50.9%	1,096	49.8%	243	52.6%	2,126	54.6%	2,369	54.4%
May Have a Need, Did Not Use	30	14.0%	286	14.4%	316	14.4%	54	11.7%	408	10.5%	462	10.6%
Used Service and Was Satisfied	4	1.9%	171	8.6%	175	7.9%	9	1.9%	264	6.8%	273	6.3%
Used Service and Was Dissatisfied	0	0.0%	19	1.0%	19	0.9%	3	0.6%	44	1.1%	47	1.1%
Total	215	100.0%	1,987	100.0%	2,202	100.0%	462	100.0%	3,895	100.0%	4,357	100.0%
<i>Gay / Lesbian / Bisexual / Transgender Services</i>												
Never Heard of This Service	28	12.9%	278	14.0%	306	13.9%	48	10.4%	438	11.2%	486	11.1%
Have No Need for This Service	173	79.7%	1,520	76.5%	1,693	76.8%	374	81.0%	3,140	80.5%	3,514	80.5%
May Have a Need, Did Not Use	8	3.7%	129	6.5%	137	6.2%	20	4.3%	202	5.2%	222	5.1%
Used Service and Was Satisfied	7	3.2%	53	2.7%	60	2.7%	17	3.7%	105	2.7%	122	2.8%
Used Service and Was Dissatisfied	1	0.5%	7	0.4%	8	0.4%	3	0.6%	18	0.5%	21	0.5%
Total	217	100.0%	1,987	100.0%	2,204	100.0%	462	100.0%	3,903	100.0%	4,365	100.0%



Campus Services

Services	UCSD		New Students UC Norm		Total		UCSD		Continuing Students UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>New Student Orientation</i>												
Never Heard of This Service	22	10.2%	214	10.8%	236	10.7%	52	11.3%	392	10.0%	444	10.2%
Have No Need for This Service	20	9.3%	272	13.7%	292	13.2%	73	15.8%	1,031	26.4%	1,104	25.3%
May Have a Need, Did Not Use	13	6.0%	243	12.2%	256	11.6%	26	5.6%	417	10.7%	443	10.2%
Used Service and Was Satisfied	136	63.0%	1,077	54.1%	1,213	55.0%	266	57.7%	1,752	44.9%	2,018	46.2%
Used Service and Was Dissatisfied	25	11.6%	184	9.2%	209	9.5%	44	9.5%	311	8.0%	355	8.1%
Total	216	100.0%	1,990	100.0%	2,206	100.0%	461	100.0%	3,903	100.0%	4,364	100.0%
<i>Personal Safety Programs</i>												
Never Heard of This Service	40	18.7%	579	29.3%	619	28.3%	54	11.7%	786	20.2%	840	19.3%
Have No Need for This Service	84	39.3%	803	40.6%	887	40.5%	221	48.0%	1,812	46.6%	2,033	46.7%
May Have a Need, Did Not Use	46	21.5%	420	21.3%	466	21.3%	100	21.7%	864	22.2%	964	22.2%
Used Service and Was Satisfied	43	20.1%	159	8.0%	202	9.2%	81	17.6%	395	10.2%	476	10.9%
Used Service and Was Dissatisfied	1	0.5%	15	0.8%	16	0.7%	4	0.9%	34	0.9%	38	0.9%
Total	214	100.0%	1,976	100.0%	2,190	100.0%	460	100.0%	3,891	100.0%	4,351	100.0%
<i>Psychological Counseling Services</i>												
Never Heard of This Service	29	13.5%	349	17.6%	378	17.2%	40	8.8%	520	13.3%	560	12.9%
Have No Need for This Service	128	59.5%	1,116	56.2%	1,244	56.5%	256	56.0%	2,163	55.5%	2,419	55.5%
May Have a Need, Did Not Use	43	20.0%	383	19.3%	426	19.3%	91	19.9%	726	18.6%	817	18.8%
Used Service and Was Satisfied	12	5.6%	118	5.9%	130	5.9%	51	11.2%	374	9.6%	425	9.8%
Used Service and Was Dissatisfied	3	1.4%	21	1.1%	24	1.1%	19	4.2%	117	3.0%	136	3.1%
Total	215	100.0%	1,987	100.0%	2,202	100.0%	457	100.0%	3,900	100.0%	4,357	100.0%



Campus Services

Services	UCSD		New Students UC Norm		Total		UCSD		Continuing Students UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Reentry Student Services</i>												
Never Heard of This Service	89	41.2%	663	33.4%	752	34.2%	189	41.4%	1,027	26.3%	1,216	27.9%
Have No Need for This Service	111	51.4%	1,063	53.6%	1,174	53.4%	227	49.7%	2,418	62.0%	2,645	60.7%
May Have a Need, Did Not Use	8	3.7%	155	7.8%	163	7.4%	28	6.1%	236	6.1%	264	6.1%
Used Service and Was Satisfied	8	3.7%	99	5.0%	107	4.9%	13	2.8%	185	4.7%	198	4.5%
Used Service and Was Dissatisfied	0	0.0%	4	0.2%	4	0.2%	0	0.0%	33	0.8%	33	0.8%
Total	216	100.0%	1,984	100.0%	2,200	100.0%	457	100.0%	3,899	100.0%	4,356	100.0%
<i>Registrar's Office</i>												
Never Heard of This Service	10	4.6%	71	3.6%	81	3.7%	3	0.7%	118	3.0%	121	2.8%
Have No Need for This Service	29	13.4%	379	19.0%	408	18.5%	28	6.1%	601	15.4%	629	14.4%
May Have a Need, Did Not Use	18	8.3%	277	13.9%	295	13.4%	32	7.0%	350	9.0%	382	8.8%
Used Service and Was Satisfied	148	68.2%	1,142	57.4%	1,290	58.5%	348	76.0%	2,448	62.8%	2,796	64.1%
Used Service and Was Dissatisfied	12	5.5%	121	6.1%	133	6.0%	47	10.3%	384	9.8%	431	9.9%
Total	217	100.0%	1,990	100.0%	2,207	100.0%	458	100.0%	3,901	100.0%	4,359	100.0%
<i>Residential Life Programs</i>												
Never Heard of This Service	26	12.1%	502	25.4%	528	24.1%	49	10.7%	883	22.7%	932	21.4%
Have No Need for This Service	56	26.2%	680	34.3%	736	33.5%	139	30.3%	1,553	39.9%	1,692	38.9%
May Have a Need, Did Not Use	25	11.7%	256	12.9%	281	12.8%	42	9.2%	424	10.9%	466	10.7%
Used Service and Was Satisfied	89	41.6%	470	23.7%	559	25.5%	177	38.6%	867	22.3%	1,044	24.0%
Used Service and Was Dissatisfied	18	8.4%	72	3.6%	90	4.1%	51	11.1%	161	4.1%	212	4.9%
Total	214	100.0%	1,980	100.0%	2,194	100.0%	458	100.0%	3,888	100.0%	4,346	100.0%



Campus Services

Services	UCSD		New Students UC Norm		Total		UCSD		Continuing Students UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Services for Disabled Students</i>												
Never Heard of This Service	26	12.0%	251	12.6%	277	12.6%	38	8.3%	359	9.2%	397	9.1%
Have No Need for This Service	174	80.2%	1,526	76.8%	1,700	77.1%	367	80.1%	3,114	79.9%	3,481	80.0%
May Have a Need, Did Not Use	10	4.6%	134	6.7%	144	6.5%	27	5.9%	202	5.2%	229	5.3%
Used Service and Was Satisfied	6	2.8%	68	3.4%	74	3.4%	18	3.9%	172	4.4%	190	4.4%
Used Service and Was Dissatisfied	1	0.5%	9	0.5%	10	0.5%	8	1.7%	48	1.2%	56	1.3%
Total	217	100.0%	1,988	100.0%	2,205	100.0%	458	100.0%	3,895	100.0%	4,353	100.0%
<i>Student Life/ Programming Office</i>												
Never Heard of This Service	59	27.2%	655	33.1%	714	32.5%	101	22.0%	1,199	30.8%	1,300	29.8%
Have No Need for This Service	89	41.0%	898	45.4%	987	44.9%	192	41.7%	1,818	46.7%	2,010	46.1%
May Have a Need, Did Not Use	39	18.0%	246	12.4%	285	13.0%	68	14.8%	428	11.0%	496	11.4%
Used Service and Was Satisfied	25	11.5%	158	8.0%	183	8.3%	82	17.8%	382	9.8%	464	10.6%
Used Service and Was Dissatisfied	5	2.3%	23	1.2%	28	1.3%	17	3.7%	70	1.8%	87	2.0%
Total	217	100.0%	1,980	100.0%	2,197	100.0%	460	100.0%	3,897	100.0%	4,357	100.0%
<i>Transfer Student Services</i>												
Never Heard of This Service	32	14.7%	285	14.4%	317	14.4%	46	10.0%	619	15.9%	665	15.3%
Have No Need for This Service	142	65.4%	1,138	57.3%	1,280	58.1%	349	76.0%	2,631	67.5%	2,980	68.4%
May Have a Need, Did Not Use	24	11.1%	277	13.9%	301	13.7%	42	9.2%	331	8.5%	373	8.6%
Used Service and Was Satisfied	16	7.4%	253	12.7%	269	12.2%	18	3.9%	253	6.5%	271	6.2%
Used Service and Was Dissatisfied	3	1.4%	33	1.7%	36	1.6%	4	0.9%	62	1.6%	66	1.5%
Total	217	100.0%	1,986	100.0%	2,203	100.0%	459	100.0%	3,896	100.0%	4,355	100.0%



Campus Services

Services	UCSD		New Students UC Norm		Total		UCSD		Continuing Students UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Health Services</i>												
Never Heard of This Service	4	1.9%	46	2.3%	50	2.3%	2	0.4%	48	1.2%	50	1.1%
Have No Need for This Service	67	31.0%	577	29.1%	644	29.3%	75	16.3%	789	20.2%	864	19.8%
May Have a Need, Did Not Use	37	17.1%	379	19.1%	416	18.9%	58	12.6%	523	13.4%	581	13.3%
Used Service and Was Satisfied	88	40.7%	817	41.2%	905	41.2%	249	54.2%	1,935	49.6%	2,184	50.1%
Used Service and Was Dissatisfied	20	9.3%	163	8.2%	183	8.3%	75	16.3%	604	15.5%	679	15.6%
Total	216	100.0%	1,982	100.0%	2,198	100.0%	459	100.0%	3,899	100.0%	4,358	100.0%
<i>International Student Services</i>												
Never Heard of This Service	40	18.5%	446	22.5%	486	22.1%	50	10.8%	753	19.4%	803	18.5%
Have No Need for This Service	155	71.8%	1,317	66.4%	1,472	67.0%	349	75.7%	2,779	71.5%	3,128	72.0%
May Have a Need, Did Not Use	15	6.9%	133	6.7%	148	6.7%	34	7.4%	189	4.9%	223	5.1%
Used Service and Was Satisfied	5	2.3%	72	3.6%	77	3.5%	28	6.1%	132	3.4%	160	3.7%
Used Service and Was Dissatisfied	1	0.5%	14	0.7%	15	0.7%	0	0.0%	31	0.8%	31	0.7%
Total	216	100.0%	1,982	100.0%	2,198	100.0%	461	100.0%	3,884	100.0%	4,345	100.0%
<i>Multi-Cultural or Cross-Cultural Services</i>												
Never Heard of This Service	41	18.9%	471	23.7%	512	23.3%	52	11.3%	875	22.5%	927	21.3%
Have No Need for This Service	113	52.1%	1,001	50.4%	1,114	50.6%	262	57.0%	1,976	50.8%	2,238	51.4%
May Have a Need, Did Not Use	34	15.7%	301	15.2%	335	15.2%	72	15.7%	541	13.9%	613	14.1%
Used Service and Was Satisfied	28	12.9%	195	9.8%	223	10.1%	68	14.8%	445	11.4%	513	11.8%
Used Service and Was Dissatisfied	1	0.5%	17	0.9%	18	0.8%	6	1.3%	56	1.4%	62	1.4%
Total	217	100.0%	1,985	100.0%	2,202	100.0%	460	100.0%	3,893	100.0%	4,353	100.0%



Campus Services

Services	UCSD		New Students UC Norm		Total		UCSD		Continuing Students UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Transportation Services</i>												
Never Heard of This Service	6	2.8%	91	4.6%	97	4.4%	2	0.4%	136	3.5%	138	3.2%
Have No Need for This Service	14	6.5%	512	25.8%	526	23.9%	29	6.3%	1,080	27.7%	1,109	25.5%
May Have a Need, Did Not Use	12	5.6%	230	11.6%	242	11.0%	21	4.6%	332	8.5%	353	8.1%
Used Service and Was Satisfied	175	81.0%	1,063	53.6%	1,238	56.2%	372	80.7%	2,065	53.0%	2,437	55.9%
Used Service and Was Dissatisfied	9	4.2%	89	4.5%	98	4.5%	37	8.0%	282	7.2%	319	7.3%
Total	216	100.0%	1,985	100.0%	2,201	100.0%	461	100.0%	3,895	100.0%	4,356	100.0%
<i>Tutoring/ Learning Assistance Services</i>												
Never Heard of This Service	17	7.9%	114	5.8%	131	6.0%	22	4.8%	200	5.1%	222	5.1%
Have No Need for This Service	73	34.0%	673	34.0%	746	34.0%	191	41.6%	1,544	39.6%	1,735	39.8%
May Have a Need, Did Not Use	77	35.8%	531	26.8%	608	27.7%	119	25.9%	869	22.3%	988	22.7%
Used Service and Was Satisfied	43	20.0%	589	29.8%	632	28.8%	106	23.1%	1,128	28.9%	1,234	28.3%
Used Service and Was Dissatisfied	5	2.3%	71	3.6%	76	3.5%	21	4.6%	157	4.0%	178	4.1%
Total	215	100.0%	1,978	100.0%	2,193	100.0%	459	100.0%	3,898	100.0%	4,357	100.0%
<i>Womens Center</i>												
Never Heard of This Service	43	19.8%	397	20.0%	440	20.0%	60	13.1%	631	16.2%	691	15.9%
Have No Need for This Service	115	53.0%	1,153	58.1%	1,268	57.6%	272	59.3%	2,325	59.7%	2,597	59.6%
May Have a Need, Did Not Use	40	18.4%	313	15.8%	353	16.0%	78	17.0%	624	16.0%	702	16.1%
Used Service and Was Satisfied	19	8.8%	113	5.7%	132	6.0%	43	9.4%	287	7.4%	330	7.6%
Used Service and Was Dissatisfied	0	0.0%	7	0.4%	7	0.3%	6	1.3%	30	0.8%	36	0.8%
Total	217	100.0%	1,983	100.0%	2,200	100.0%	459	100.0%	3,897	100.0%	4,356	100.0%

Overall UC Experience

- UCSD Responses Similar to UC Norm with Respect to Quality of Academic Experience
- Satisfaction with “Overall Social Experience” at UCSD Significantly Lower Compared to UC Norm
- Similar Finding for Satisfaction with “Overall UC Experience” at UCSD
- CIRP and YFCY Data Suggest Lower Expectations for Incoming Freshmen over last Decade



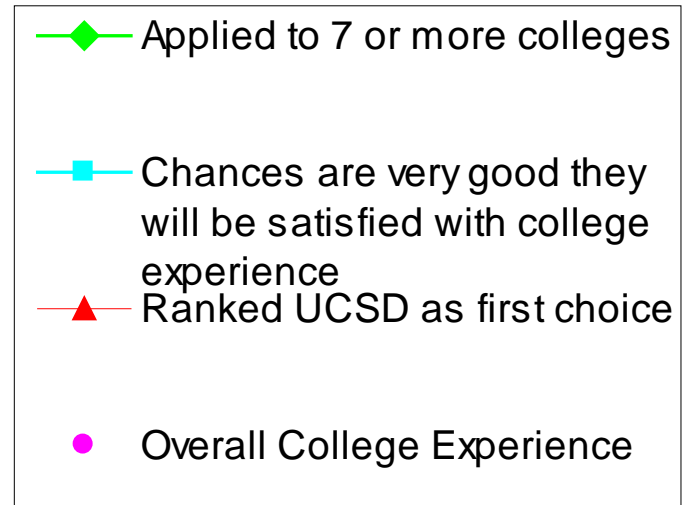
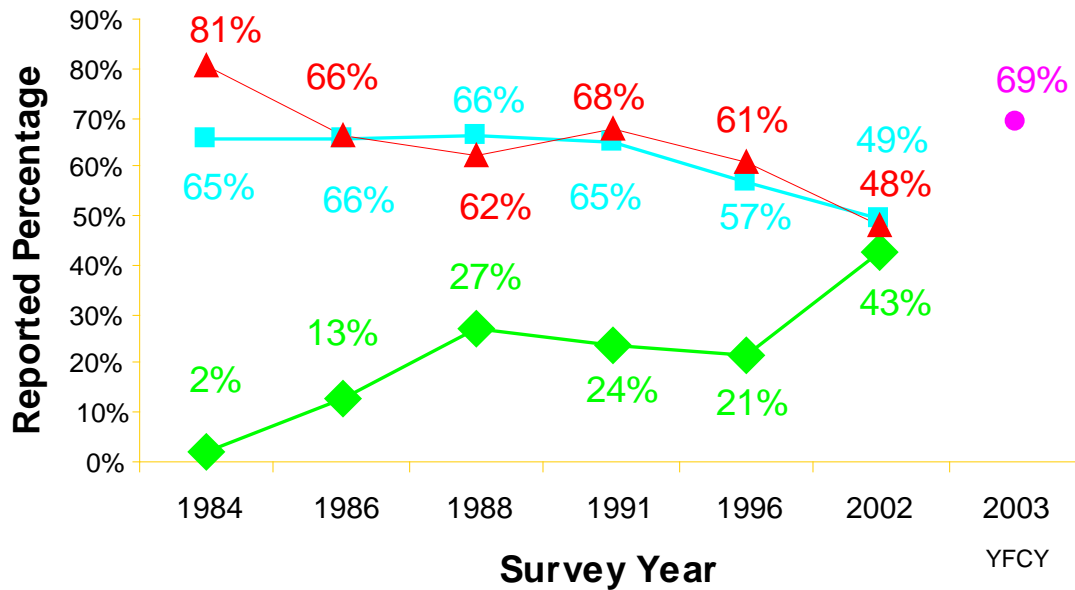
Campus Experience

Satisfaction	UCSD		New Students UC Norm		Total		UCSD		Continuing Students UC Norm		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
<i>Overall Cultural/Life Experience</i>												
Dissatisfied	31	14.4%	233	11.9%	264	12.1%	81	17.7%	474	12.2%	555	12.8%
Satisfied	184	85.6%	1,730	88.1%	1,914	87.9%	377	82.3%	3,398	87.8%	3,775	87.2%
Total	215	100.0%	1,963	100.0%	2,178	100.0%	458	100.0%	3,872	100.0%	4,330	100.0%
<i>Overall Academic Experience</i>												
Dissatisfied	33	15.3%	280	14.2%	313	14.3%	74	16.1%	618	15.9%	692	16.0%
Satisfied	183	84.7%	1,687	85.8%	1,870	85.7%	386	83.9%	3,258	84.1%	3,644	84.0%
Total	216	100.0%	1,967	100.0%	2,183	100.0%	460	100.0%	3,876	100.0%	4,336	100.0%
<i>Overall Social Experience</i>												
Dissatisfied	76	35.3%	414	21.0%	490	22.4%	174	37.8%	860	22.2%	1,034	23.8%
Satisfied	139	64.7%	1,559	79.0%	1,698	77.6%	286	62.2%	3,016	77.8%	3,302	76.2%
Total	215	100.0%	1,973	100.0%	2,188	100.0%	460	100.0%	3,876	100.0%	4,336	100.0%
<i>Overall UC Experience</i>												
Dissatisfied	61	28.4%	354	18.0%	415	19.0%	133	29.0%	737	19.0%	870	20.1%
Satisfied	154	71.6%	1,617	82.0%	1,771	81.0%	326	71.0%	3,138	81.0%	3,464	79.9%
Total	215	100.0%	1,971	100.0%	2,186	100.0%	459	100.0%	3,875	100.0%	4,334	100.0%

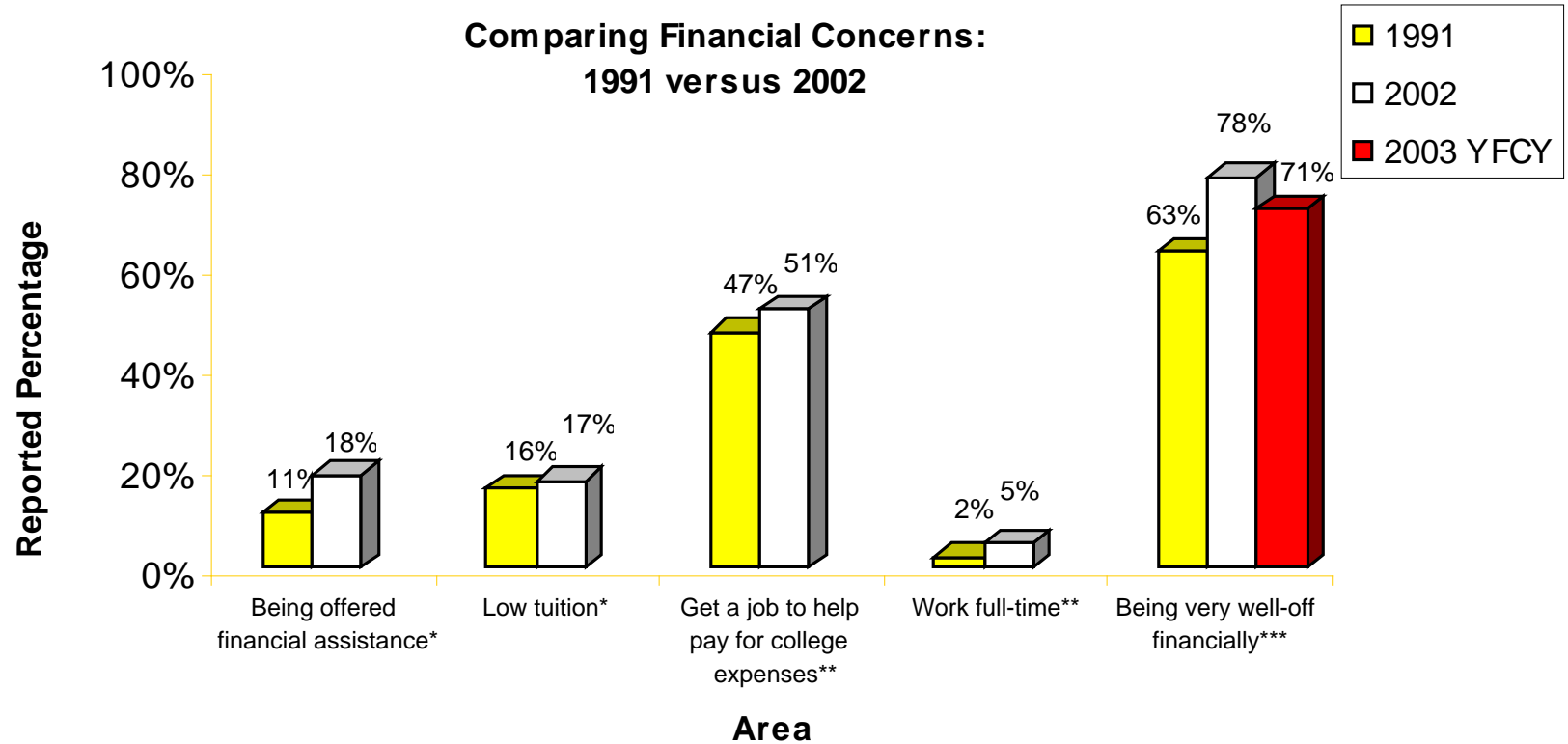


Satisfaction

Anticipated Levels of Satisfaction With UCSD 1984 - 2003



Financial Concerns



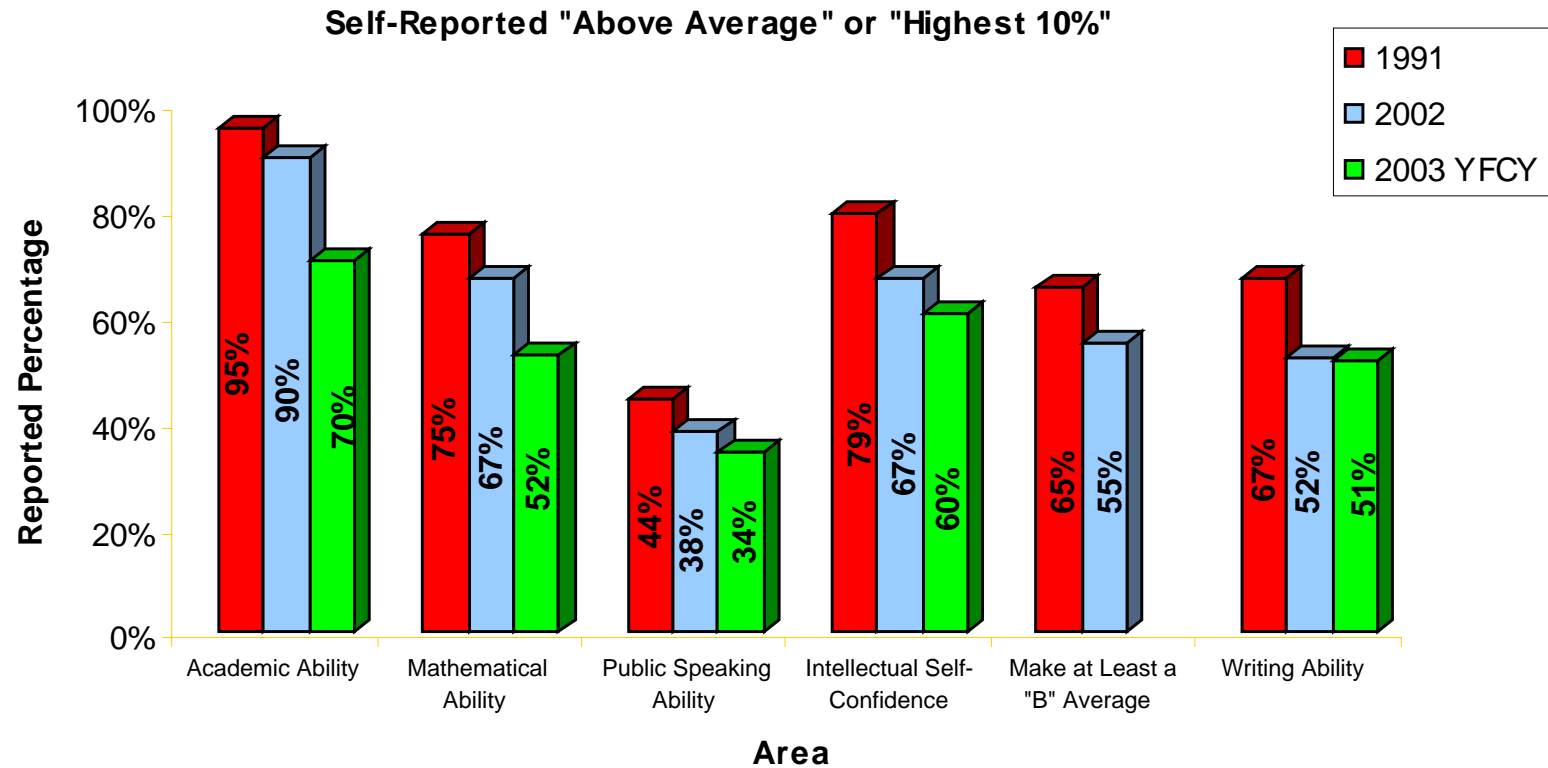
(*Very important influencing factor, **Student estimates very good chance, ***Essential or very important objective)

YFCY

Do you have any concern about your ability to finance your college education?

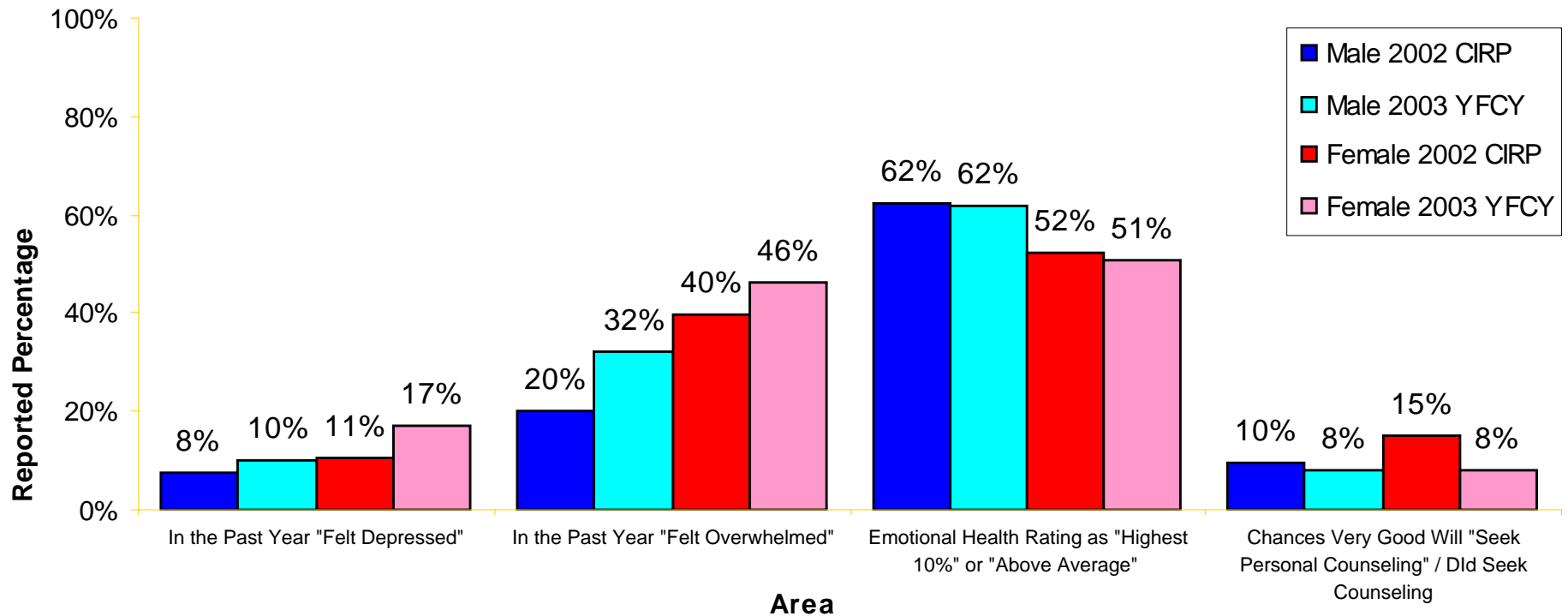
	2002	2003	<i>CHG</i>
None (I am confident that I will have sufficient funds)	23.9%	23.6%	-0.3%
Some (but I probably will have enough funds)	59.4%	56.9%	-2.5%
Major (not sure I will have enough funds to complete college)	16.7%	19.6%	2.9%

Academic Self-Perceptions



Health Ratings

Gender Differences In Emotional Health Ratings



First Language Learned

First Language Learned	UCSD		UC Norm		Total Students	
	N	%	N	%	N	%
<i>Language Learned to Speak First</i>						
English Only	388	56.7%	3,285	55.4%	3,673	55.5%
English and Another Language	172	25.1%	1,437	24.2%	1,609	24.3%
Another Language	124	18.1%	1,208	20.4%	1,332	20.1%
Total	684	100.0%	5,930	100.0%	6,614	100.0%



Non-English Language Learned First

Language Other Than English Learned First	UCSD		UC Norm		Total Students	
	N	%	N	%	N	%
<i>Non-English Language Learned to Speak First</i>						
Chinese/ Taiwanese	100	33.9%	830	31.2%	930	31.5%
Spanish	45	15.3%	510	19.2%	555	18.8%
Japanese	9	3.1%	59	2.2%	68	2.3%
Tagalog	11	3.7%	123	4.6%	134	4.5%
South-East Asian	33	11.2%	271	10.2%	304	10.3%
Farsi	6	2.0%	78	2.9%	84	2.8%
Other	91	30.8%	788	29.6%	879	29.8%
Total	295	100.0%	2,659	100.0%	2,954	100.0%



Year Came to Live in US

Year Came to Live in the United States	UCSD		UC Norm		Total Students	
	N	%	N	%	N	%
<i>Year Came to Live in US</i>						
Born in USA	514	78.2%	4,306	76.7%	4,820	76.8%
Prior to 1989	65	9.9%	605	10.8%	670	10.7%
1990 to 1992	20	3.0%	227	4.0%	247	3.9%
1993 to 1995	22	3.3%	164	2.9%	186	3.0%
1996 to 2000	36	5.5%	313	5.6%	349	5.6%
Total	657	100.0%	5,615	100.0%	6,272	100.0%

Parents Born in US

Parents Born in United States	<i>UCSD</i>		<i>UC Norm</i>		<i>Total Students</i>	
	N	%	N	%	N	%
<i>Parents Born in United States</i>						
Both Born in US	284	41.7%	2,545	43.1%	2,829	42.9%
Mother Born in US/ Father Not	26	3.8%	253	4.3%	279	4.2%
Father Born in US/ Mother Not	53	7.8%	324	5.5%	377	5.7%
Both Not Born in US	318	46.7%	2,786	47.2%	3,104	47.1%
Total	681	100.0%	5,908	100.0%	6,589	100.0%



Biological Grandparents Born in US

Biological Grandparents Born in the United States	<i>UCSD</i>		<i>UC Norm</i>		<i>Total Students</i>	
	N	%	N	%	N	%
<i>Number of Grandparents Born in US</i>						
0	339	49.7%	2,921	49.3%	3,260	49.4%
1	23	3.4%	194	3.3%	217	3.3%
2	71	10.4%	672	11.3%	743	11.3%
3	44	6.5%	387	6.5%	431	6.5%
4	205	30.1%	1,747	29.5%	1,952	29.6%
Total	682	100.0%	5,921	100.0%	6,603	100.0%



Social Class

Social Class While Growing Up	<i>UCSD</i>		<i>UC Norm</i>		<i>Total Students</i>	
	N	%	N	%	N	%
<i>Social Class</i>						
Wealthy	13	1.9%	134	2.3%	147	2.2%
Upper/Professional Middle-Class	231	33.8%	1,753	29.7%	1,984	30.1%
Middle-Class	276	40.4%	2,309	39.1%	2,585	39.2%
Working-Class	111	16.3%	1,220	20.7%	1,331	20.2%
Low Income/ Poor	52	7.6%	491	8.3%	543	8.2%
Total	683	100.0%	5,907	100.0%	6,590	100.0%



Political Views

Political Views	UCSD		UC Norm		Total Students	
	N	%	N	%	N	%
<i>Political Views</i>						
Far Left	34	5.0%	288	4.9%	322	4.9%
Liberal	253	37.5%	2,205	37.7%	2,458	37.7%
Middle-of-the-Road	284	42.1%	2,432	41.6%	2,716	41.6%
Conservative	100	14.8%	893	15.3%	993	15.2%
Far Right	3	0.4%	30	0.5%	33	0.5%
Total	674	100.0%	5,848	100.0%	6,522	100.0%

Summary

- UCUES Findings Generally Similar Across the UC System
- UCSD Students Indicate Higher Levels of Satisfaction with Selected Support Services
- Social and Overall Experience Ranks Lower than UC Norm
- Changing Nature of Student Population Over Last Decade
 - UCSD as “First-Choice” Institution
 - Anticipated Satisfaction Level
 - Diminished Confidence Over Freshman Year